

QUALITY POLICY

Cuēntame S.A. is a contact center committed to providing customer service assistance with the highest quality. Our main objective is the satisfaction of our clients and their customers through the quality of the service that we provide and the excellent attention of our personnel.

To achieve this, we ensure the continuous improvement of our processes through trained and qualified team members, carefully selected service providers and the appropriate material and technological resources to meet the standards agreed to with our customers.

Cuēntame, S.A. aware of the importance of quality and the need for the correct management of resources, commits itself to the dissemination of these values to the whole organization, implementing and maintaining a Quality Management System based on the requirements ISO 9001:2015

The Directorate